

Volunteer Agreement

Volunteers are an important and valued part of Healthwatch Hackney. We hope that you enjoy volunteering with us and feel a part of our team. This agreement tells you what you can expect from us, and what we hope from you. We aim to be flexible, so please let us know if you would like to make any changes and we will do our best.



As Healthwatch Hackney, will do our best to:

- Give you general information on what the **Healthwatch** network do in England
- Introduce you to how the **Healthwatch Hackney** as an organisation works and your roles in it and to provide any training you need. The initial training agreed is:

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- Provide regular meetings and forums with your supervisor so that you can tell us if you are happy with how your work is organised and get feedback from us as an individual or as a part of a team. Your supervisor is.....
- Respect your skills, dignity and individual wishes and to do our best to meet them.
- Pay your travel cost and lunch (up to £7.00) with a receipt of your actual expenditure for both. (Must bring oyster card summary)
- Consult with you and keep you informed of possible changes.
- Help you to secure an employment by providing or referring training and courses as well as give references if needed
- Insure you against injury you suffer or cause due to negligence together with Hackney CVS as a host organisation.
- Provide a safe workplace
- Apply our equal opportunities policy
- Apply our complaints procedure if there is a problem.

I,, agree to do my best to:

- Help reliably to the best of my ability, and to give as much warning as possible whenever I cannot support when expected.
- Follow **Healthwatch Hackney's** policies and procedures, including health & safety, equal opportunities and confidentiality.

This agreement is in honour only and is not intended to be a legally binding contract of employment

Date.....